

Support Services Fee Schedule (as at 1 July 2022)

LIFESTYLE & LEISURE

ESTABLISHMENT FEE FOR COMMUNITY ACCESS

ONE-OFF FEE FOR NEW CUSTOMERS	\$621.70
20 or more hours/month	01_049_0107_1_1

COMMUNITY-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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STANDARD:

1:1	\$64.04	\$70.56	\$90.14	\$116.24	\$142.35
	04_104_0125_6_1_T	04_103_0125_6_1_T	04_105_0125_6_1_T	04_106_0125_6_1_T	04_102_0125_6_1_T
1:2	\$35.86	\$39.51	\$50.48	\$65.09	\$79.72
	04_111_0136_6_1_T	04_114_0136_6_1_T	04_112_0136_6_1_T	04_113_0136_6_1_T	04_128_0136_6_1_T

COMPLEX:

1:1	\$69.15	\$76.20	\$97.34	\$125.53	\$153.72
	04_400_0104_1_1_T	04_401_0104_1_1_T	04_402_0104_1_1_T	04_403_0104_1_1_T	04_404_0104_1_1_T
1:2	\$38.72	\$42.67	\$55.51	\$70.30	\$86.08
	04_116_0104_6_1_T	04_119_0104_6_1_T	04_117_0104_6_1_T	04_118_0104_6_1_T	04_130_0104_6_1_T

- All community based groups are planned at a minimum ratio of 1:2 (1:1 only available by prior arrangement for certain groups)
- Travel will be charged at the applicable group rate allocated to each customer, where the support worker is travelling with the customer as part of the activity

CENTRE-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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STANDARD:

1:1	\$66.32	\$72.84	\$92.42	\$118.52	\$144.63
	04_160_0136_6_1_T	04_161_0136_6_1_T	04_162_0136_6_1_T	04_163_0136_6_1_T	04_164_0136_6_1_T
1:2	\$38.14	\$41.79	\$52.76	\$67.37	\$82.00
	04_165_0136_6_1_T	04_166_0136_6_1_T	04_167_0136_6_1_T	04_168_0136_6_1_T	04_169_0136_6_1_T
1:3	\$28.75	\$31.44	\$39.54	\$50.33	\$61.12
	04_170_0136_6_1_T	04_171_0136_6_1_T	04_172_0136_6_1_T	04_173_0136_6_1_T	04_174_0136_6_1_T

COMPLEX:

1:1	\$71.43	\$78.48	\$99.62	\$127.81	\$156.00
	04_185_0104_6_1_T	04_186_0104_6_1_T	04_187_0104_6_1_T	04_188_0104_6_1_T	04_189_0104_6_1_T
1:2	\$41.00	\$44.95	\$56.79	\$72.58	\$88.36
	04_190_0104_6_1_T	04_191_0104_6_1_T	04_192_0104_6_1_T	04_193_0104_6_1_T	04_194_0104_6_1_T
1:3	\$30.86	\$33.78	\$42.51	\$54.17	\$65.82
	04_195_0104_6_1_T	04_196_0104_6_1_T	04_197_0104_6_1_T	04_198_0104_6_1_T	04_199_0104_6_1_T

- All centre-based groups are planned at a minimum ration of 1:3 (1:2 and 1:1 only available by prior arrangement for certain groups)

SHORT-STAY ACCOMMODATION (STA) RATES per 24hrs

SUPPORT	WEEKDAY	WEEKDAY EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
1:1	\$1,928.20 01_058_0115_1_1		\$2,465.80 01_059_0115_1_1	\$3124.12 01_060_0115_1_1	\$3,872.44 01_061_0115_1_1
1:2	\$1060.48 01_054_0115_1_1		\$1,329.28 01_055_0115_1_1	\$1,658.44 01_056_0115_1_1	\$1,987.60 01_057_0115_1_1

MEDIUM TERM ACCOMMODATION (MTA) RATES

SUPPORT	WEEKDAY	WEEKDAY EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
OVERNIGHT	\$137.15 01_082_0115_1_1				

SUPPORTED GROUP HOLIDAY HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
COMPLEX:					
1:1	\$69.15 04_400_0104_1_1_T	\$76.20 04_401_0104_1_1_T	\$97.34 04_402_0104_1_1_T	\$125.53 04_403_0104_1_1_T	\$153.72 04_404_0104_1_1_T
1:2	\$38.72 04_116_0104_6_1_T	\$42.67 04_119_0104_6_1_T	\$54.51 04_117_0104_6_1_T	\$70.30 04_118_0104_6_1_T	\$86.08 04_130_0104_6_1_T
SLEEPOVER	\$262.16 01_010_0107_1_1				
ACTIVE OVERNIGHT	\$75.51 01_405_0104_1_1_T				

ADDITIONAL SUPPORTS ON REQUEST FOR ALL SERVICES ABOVE

SUPPORT	WEEKDAY	WEEKDAY EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
SUPPORT WITH DAILY ACTIVITIES	\$62.17 01_200_0115_1_1	\$68.50 01_201_0115_1_1	\$87.51 01_202_0115_1_1	\$112.85 01_203_0115_1_1	\$138.20 01_204_0115_1_1
SHUTTLE SERVICE	\$71.72 04_111_0136_6_1_T 2 HOURS		\$98.02 04_112_0136_6_1_T 2 HOURS	\$130.18 04_113_0136_6_1_T 2 HOURS	\$159.44 04_128_0136_6_1_T 2 HOURS

BOOKINGS ARE ESSENTIAL

- Shuttle service from Darra is available at a cost. Charges can be invoiced directly or from your core budget
- Short-stay is staffed at a standard 1:2 ratio (1:1 only available by prior arrangement)
- Themed weeks and weekends are in high demand, book quickly to reserve your spot (additional costs apply)
- Lifestyle & leisure activities are available as per the gold coast calendar for non-themed weeks, at an additional cost

CANCELLATIONS AND NON-ATTENDANCE

The time of our support workers is valuable. If you need to cancel a service appointment, please provide us with at least 2 clear business days' notice for group activities, or 5 clear business days' notice for Short Stay, otherwise a cancellation fee of up to 100% may apply. We appreciate your assistance in advising us as early as possible of cancellations.

If you are attending a Programs of Support, the cancellation rules are different. Programs run in blocks of up to 12 weeks. The 2 days cancellation rule for a specific session does not apply - if you cancel or do not attend on the day, you will be charged. You will need to provide 2 weeks' notice if you decide to withdraw from the program completely.

TTP

Montrose is an eligible TTP provider. Our price guide reflects the introduction of Temporary Transformation Payments (TTP). You can learn more about this on the NDIS website.