

Support Services Fee Schedule (as at 1 July 2021)

LIFESTYLE & LEISURE

ESTABLISHMENT FEE FOR COMMUNITY ACCESS

ONE-OFF FEE FOR NEW CUSTOMERS 20 or more hours/month	\$571.00 01_049_0107_1_1
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COMMUNITY-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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STANDARD:

1:1	\$59.67 04_104_0125_6_1_T	\$65.68 04_103_0125_6_1_T	\$83.70 04_105_0125_6_1_T	\$107.75 04_106_0125_6_1_T	\$131.78 04_102_0125_6_1_T
1:2	\$33.42 04_111_0136_6_1_T	\$36.78 04_114_0136_6_1_T	\$46.87 04_112_0136_6_1_T	\$50.34 04_113_0136_6_1_T	\$73.80 04_128_0136_6_1_T

COMPLEX:

1:1	\$64.36 04_400_0104_1_1_T	\$70.84 04_401_0104_1_1_T	\$90.28 04_402_0104_1_1_T	\$116.22 04_403_0104_1_1_T	\$142.15 04_404_0104_1_1_T
1:2	\$36.04 04_116_0104_6_1_T	\$39.67 04_119_0104_6_1_T	\$50.56 04_117_0104_6_1_T	\$65.08 04_118_0104_6_1_T	\$79.60 04_130_0104_6_1_T

- All community based groups are planned at a minimum ratio of 1:2 (1:1 only available by prior arrangement for certain groups)
- Travel will be charged at the applicable group rate allocated to each customer, where the support worker is travelling with the customer as part of the activity

CENTRE-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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STANDARD:

1:1	\$61.84 04_160_0136_6_1_T	\$67.85 04_161_0136_6_1_T	\$85.87 04_162_0136_6_1_T	\$109.92 04_163_0136_6_1_T	\$133.95 04_164_0136_6_1_T
1:2	\$35.59 04_165_0136_6_1_T	\$38.95 04_166_0136_6_1_T	\$49.04 04_167_0136_6_1_T	\$62.51 04_168_0136_6_1_T	\$75.97 04_169_0136_6_1_T
1:3	\$26.83 04_170_0136_6_1_T	\$29.32 04_171_0136_6_1_T	\$36.77 04_172_0136_6_1_T	\$46.71 04_173_0136_6_1_T	\$56.64 04_174_0136_6_1_T

COMPLEX:

1:1	\$66.53 04_185_0104_6_1_T	\$73.01 04_186_0104_6_1_T	\$92.45 04_187_0104_6_1_T	\$118.39 04_188_0104_6_1_T	\$144.32 04_189_0104_6_1_T
1:2	\$38.21 04_190_0104_6_1_T	\$41.84 04_191_0104_6_1_T	\$52.73 04_192_0104_6_1_T	\$67.25 04_193_0104_6_1_T	\$81.77 04_194_0104_6_1_T
1:3	\$28.77 04_195_0104_6_1_T	\$31.45 04_196_0104_6_1_T	\$39.49 04_197_0104_6_1_T	\$50.21 04_198_0104_6_1_T	\$60.93 04_199_0104_6_1_T

- All centre-based groups are planned at a minimum ration of 1:3 (1:2 and 1:1 only available by prior arrangement for certain groups)

SUPPORTED GROUP HOLIDAY HOURLY RATES

SUPPORT TYPE	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
COMPLEX:					
1:1	\$64.36 04_400_0104_1_1_T	\$70.84 04_401_0104_1_1_T	\$90.28 04_402_0104_1_1_T	\$116.22 04_403_0104_1_1_T	\$142.15 04_404_0104_1_1_T
1:2	\$36.04 04_116_0104_6_1_T	\$36.97 04_119_0104_6_1_T	\$50.56 04_117_0104_6_1_T	\$65.08 04_118_0104_6_1_T	\$79.60 04_130_0104_6_1_T
SLEEPOVER (PER NIGHT)	\$242.53 01_010_0107_1_1				
ACTIVE OVERNIGHT	\$72.14 01_405_0104_1_1_T				

SHORT-STAY ACCOMMODATION (STA) RATES

SUPPORT TYPE	WEEKDAY (24 HOUR)	WEEKDAY EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
1:1	\$1,775.89 01_058_0115_1_1		\$2,263.73 01_059_0115_1_1	\$2,861.33 01_060_0115_1_1	\$3,458.93 01_061_0115_1_1
1:2	\$979.65 01_054_0115_1_1		\$1,223.57 01_055_0115_1_1	\$1,522.37 01_056_0115_1_1	\$1,821.17 01_057_0115_1_1

EXTRA :

EXTRA SUPPORT (AS REQD)	\$57.10 01_200_0115_1_1	\$62.85 01_201_0115_1_1	\$80.10 01_202_0115_1_1	\$103.11 01_203_0115_1_1	\$126.11 01_204_0115_1_1
SHUTTLE SERVICE	MONDAY SHUTTLE (2 HOURS) \$66.84 04_111_0136_6_1_T			SUNDAY SHUTTLE (2 HOURS) \$120.68 04_113_0136_6_1_T	

BOOKINGS ARE ESSENTIAL

- Shuttle service from darra is available at a cost. Charges can be invoiced directly or from your core budget
- Short-stay is staffed at a standard 1:2 ratio (1:1 only available by prior arrangement)
- Themed weeks and weekends are in high demand, book quickly to reserve your spot (additional costs apply)
- Lifestyle & leisure activities are available as per the gold coast calendar for non-themed weeks, at an additional cost

CANCELLATIONS AND NON-ATTENDANCE

The time of our support workers is valuable. If you need to cancel a service appointment, please provide us with at least 2 clear business days' notice for group activities, or 5 clear business days' notice for Short Stay, otherwise a cancellation fee of up to 90% may apply. We appreciate your assistance in advising us as early as possible of cancellations.

TTP

Montrose is an eligible TTP provider. Our price guide reflects the introduction of Temporary Transformation Payments (TTP). You can learn more about this on the NDIS website.