

# Support Services Fee Schedule (as at 1 December 2020)

## LIFESTYLE & LEISURE

### ESTABLISHMENT FEE FOR COMMUNITY ACCESS

<b>ONE-OFF FEE FOR NEW CUSTOMERS</b> 20 or more hours/month	<b>\$554.70</b> 01_049_0107_1_1
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### COMMUNITY-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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#### STANDARD:

<b>1:1</b>	<b>\$58.80</b> 04_104_0125_6_1_T	<b>\$64.71</b> 04_103_0125_6_1_T	<b>\$82.48</b> 04_105_0125_6_1_T	<b>\$106.17</b> 04_106_0125_6_1_T	<b>\$129.86</b> 04_102_0125_6_1_T
<b>1:2</b>	<b>\$32.93</b> 04_111_0136_6_1_T	<b>\$36.24</b> 04_114_0136_6_1_T	<b>\$46.19</b> 04_112_0136_6_1_T	<b>\$59.46</b> 04_113_0136_6_1_T	<b>\$72.72</b> 04_128_0136_6_1_T

#### COMPLEX:

<b>1:1</b>	<b>\$63.35</b> 04_400_0104_1_1_T	<b>\$69.73</b> 04_401_0104_1_1_T	<b>\$88.87</b> 04_402_0104_1_1_T	<b>\$114.40</b> 04_403_0104_1_1_T	<b>\$139.92</b> 04_404_0104_1_1_T
<b>1:2</b>	<b>\$35.48</b> 04_116_0104_6_1_T	<b>\$39.05</b> 04_119_0104_6_1_T	<b>\$49.77</b> 04_117_0104_6_1_T	<b>\$64.06</b> 04_118_0104_6_1_T	<b>\$78.36</b> 04_130_0104_6_1_T

- All community based groups are planned at a minimum ratio of 1:2 (1:1 only available by prior arrangement for certain groups)
- Travel will be charged at the applicable group rate allocated to each customer, where the support worker is travelling with the customer as part of the activity

### CENTRE-BASED GROUP HOURLY RATES

SUPPORT	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
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#### STANDARD:

<b>1:1</b>	<b>\$60.95</b> 04_160_0136_6_1_T	<b>\$66.86</b> 04_161_0136_6_1_T	<b>\$84.63</b> 04_162_0136_6_1_T	<b>\$108.32</b> 04_163_0136_6_1_T	<b>\$132.01</b> 04_164_0136_6_1_T
<b>1:2</b>	<b>\$35.08</b> 04_165_0136_6_1_T	<b>\$38.39</b> 04_166_0136_6_1_T	<b>\$48.34</b> 04_167_0136_6_1_T	<b>\$61.61</b> 04_168_0136_6_1_T	<b>\$74.87</b> 04_169_0136_6_1_T
<b>1:3</b>	<b>\$26.45</b> 04_170_0136_6_1_T	<b>\$28.90</b> 04_171_0136_6_1_T	<b>\$36.24</b> 04_172_0136_6_1_T	<b>\$46.03</b> 04_173_0136_6_1_T	<b>\$55.83</b> 04_174_0136_6_1_T

#### COMPLEX:

<b>1:1</b>	<b>\$65.50</b> 04_185_0104_6_1_T	<b>\$71.88</b> 04_186_0104_6_1_T	<b>\$91.02</b> 04_187_0104_6_1_T	<b>\$116.55</b> 04_188_0104_6_1_T	<b>\$142.07</b> 04_189_0104_6_1_T
<b>1:2</b>	<b>\$37.63</b> 04_190_0104_6_1_T	<b>\$41.20</b> 04_191_0104_6_1_T	<b>\$51.92</b> 04_192_0104_6_1_T	<b>\$66.21</b> 04_193_0104_6_1_T	<b>\$80.51</b> 04_194_0104_6_1_T
<b>1:3</b>	<b>\$28.33</b> 04_195_0104_6_1_T	<b>\$30.97</b> 04_196_0104_6_1_T	<b>\$38.88</b> 04_197_0104_6_1_T	<b>\$49.44</b> 04_198_0104_6_1_T	<b>\$59.98</b> 04_199_0104_6_1_T

- All centre-based groups are planned at a minimum ration of 1:3 (1:2 and 1:1 only available by prior arrangement for certain groups)

## SUPPORTED GROUP HOLIDAY HOURLY RATES

SUPPORT TYPE	WEEKDAY	WEEK EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
<b>COMPLEX:</b>					
<b>1:1</b>	<b>\$63.35</b> 04_400_0104_1_1_T	<b>\$69.73</b> 04_401_0104_1_1_T	<b>\$88.87</b> 04_402_0104_1_1_T	<b>\$114.40</b> 04_403_0104_1_1_T	<b>\$139.92</b> 04_404_0104_1_1_T
<b>1:2</b>	<b>\$35.48</b> 04_116_0104_6_1_T	<b>\$39.05</b> 04_119_0104_6_1_T	<b>\$49.77</b> 04_117_0104_6_1_T	<b>\$64.06</b> 04_118_0104_6_1_T	<b>\$78.36</b> 04_130_0104_6_1_T
<b>SLEEPOVER (PER NIGHT)</b>	<b>\$235.81</b> 01_010_0107_1_1				
<b>ACTIVE OVERNIGHT</b>	<b>\$71.00</b> 01_405_0104_1_1_T				

## SHORT-STAY ACCOMMODATION (STA) RATES

SUPPORT TYPE	WEEKDAY (24 HOUR)	WEEKDAY EVENING	SATURDAY	SUNDAY	PUBLIC HOLIDAY
<b>1:1</b>	<b>\$1,728.29</b> 01_058_0115_1_1		<b>\$2202.21</b> 01_059_0115_1_1	<b>\$2,782.77</b> 01_060_0115_1_1	<b>\$3,363.09</b> 01_061_0115_1_1
<b>1:2</b>	<b>\$954.85</b> 01_054_0115_1_1		<b>\$1,191.81</b> 01_055_0115_1_1	<b>\$1,482.09</b> 01_056_0115_1_1	<b>\$1,772.25</b> 01_057_0115_1_1

### EXTRA :

<b>EXTRA SUPPORT (AS REQD)</b>	<b>\$55.47</b> 01_200_0115_1_1	<b>\$61.05</b> 01_201_0115_1_1	<b>\$77.81</b> 01_202_0115_1_1	<b>\$100.16</b> 01_203_0115_1_1	<b>\$122.51</b> 01_204_0115_1_1
<b>SHUTTLE SERVICE</b>	MONDAY SHUTTLE (2 HOURS) <b>\$65.86</b> 04_111_0136_6_1_T			SUNDAY SHUTTLE (2 HOURS) <b>\$118.92</b> 04_113_0136_6_1_T	

### BOOKINGS ARE ESSENTIAL

- Shuttle service from darra is available at a cost. Charges can be invoiced directly or from your core budget
- Short-stay is staffed at a standard 1:2 ratio (1:1 only available by prior arrangement)
- Themed weeks and weekends are in high demand, book quickly to reserve your spot (additional costs apply)
- Lifestyle & leisure activities are available as per the gold coast calendar for non-themed weeks, at an additional cost

### CANCELLATIONS AND NON-ATTENDANCE

The time of our support workers is valuable. If you need to cancel a service appointment, please provide us with at least 2 clear business days' notice for group activities, or 5 clear business days' notice for Short Stay, otherwise a cancellation fee of up to 90% may apply. We appreciate your assistance in advising us as early as possible of cancellations.

### TTP

Montrose is an eligible TTP provider. Our price guide reflects the introduction of Temporary Transformation Payments (TTP). You can learn more about this on the NDIS website.